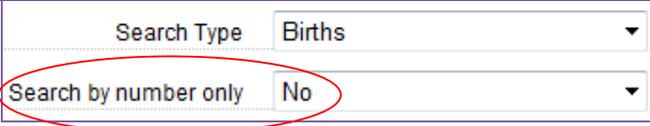


Introduction

This update has been prepared to inform you of system improvements that have been made to eFamily History, effective today 17 September 2014. These updates align with the recommendations that were presented at the NSW & ACT Association of Family History Societies on 12 September.

We have outlined the recommendations that have been implemented in relation to entering search details, and provided a brief update on progress made with the search results. Finally, we have outlined future improvements that you can expect from the Registry.

Enter search details

Recommendation	Update made 17/09/14	
Change date of event range field default to Yes	Default set to 'Yes'	
Marriage search - spouse name should be non-mandatory	Search can be undertaken on any of the 6 name fields, plus a date or date range.	
Search on Registration Number only	"Search by number only" is a new field and defaults to No. You can select "Yes" and will only require the registration number.	

Search results

The search engine and the parameters that drive it have been reviewed and a number of known issues have been resolved. We have performed analysis of search results from our core system to validate that eFamily History search results are displayed with matching information.

If you do encounter an "Internal Error" message, you will notice that there are new fields available. Please enter some information about what you did prior to the error message and click [Send Error Report](#) so that we can analyse the cause of the error in more detail.

Please ensure you use the Search button rather than hit Enter on your keyboard. We have found that this can also result in error messages.



LifeLink

Internal error

Please pass below information to the technical staff for investigation

Date and Time: 17/09/2014 12:14:14

Error Code: 398:679610249

Please tell us what you were doing when this error happened

Optionally give us your email address in case we need to follow up with you

[Send Error Report](#)

Upcoming improvements

The improvements outlined below should be available within 4-6 weeks. We will keep you informed of our progress.

Volume number

The volume number will be available on the search results screen in a separate column.

Search results per page

We are investigating the option to display 20 results per page (as before), rather than 10 results per page.

Web browser issue

We will be addressing the issue with the scroll bar disappearing, however, please ensure that you have a recommended web browser installed.

Mozilla Firefox works on both Windows and MAC PCs:

<https://www.mozilla.org/en-GB/firefox/new/>

Microsoft Internet Explorer works only on Windows PC's:

<http://www.microsoft.com/en-au/download/internetexplorer-10-details.aspx>

Google Chrome works on both Windows and MAC PCs:

http://www.google.com.au/intl/en_uk/chrome/browser/

The Search button will be moved to align beneath the search criteria, rather than at the far right of the screen.

In addition to these improvements, we are also looking to add some basic guidance on the search pages to make it clearer what are mandatory versus optional search fields. This will be of particular benefit to the broader public.

For any queries

Please contact the Registry so that we may assist you: bdm-familyhistory@agd.nsw.gov.au